**Email FAQ**

- Acquiring a Lab Email Account – the main Lab email service is Gmail
- How Do I Send and Receive Email – see our Gmail help pages
- Addressing
- Lists
- Password
- Forwarding
- Attachments
- Spam, Virus, and Hoax Email
- Migration Information
- Definitions
- Bounces
- Legacy
- Help

**Acquiring a Lab Email Account – the main Lab email service is Gmail**

- How to get Lab Email?
- Berkeley Lab email address policy

**How Do I Send and Receive Email – see our Gmail help pages**

**Addressing**

- How do I find contact information about someone at the lab in my Email client?
- Where can I search for the location of a Lab employee, a Lab department or service?

**Lists**

- How to create email lists in my address book?
- Where can I find information about LBNL email lists?

**Password**

- How do I change my LDAP password?

**Forwarding**

- How to forward your LBNL mail address?

**Attachments**

- How to share and transfer large files?

**Spam, Virus, and Hoax Email**

- I got an email or a bounced email from my own email address? What is going on?
- How do we prevent spam at Berkeley Lab?
- Where can I get Berkeley Lab Anti-virus information?
- Are there email virus protection guidelines and information in Berkeley Lab?
- What does "AV Unscannable" mean in email messages?

**Migration Information**

- How do migrate/upload local UNIX/PC/Mac mail to Gmail?
- How do I copy or move messages to my local machine?

**Definitions**
- International Standard ISO 3166 Country Codes?

**Bounces**

- What happens if I sending email to lists with some bad addresses?

**Legacy**

- Local e-mail FAQs: including pine, tnet, mail formats, cross-platform filename compatibility)

**Help**

For help using Email, please see the Help Desk, 486-HELP (x4357).