Mobile Devices

Mobile Device Resources at Berkeley Lab - work in progress

This is your resource for all things mobile, including how to order a device, create user accounts for downloading apps, perform backups and more. For additional support and questions, please contact mobileteam@lbl.gov.

IT Workstation Support Group (ITWS) uses the Casper Suite of software from JAMF for endpoint management. Casper provides imaging, management, policy enforcement, and remote support for Macs at LBL. It was put in place at the beginning of 2013 to provide a more consistent experience for Mac users, and ensure compliance with LBL security and software policies. The Casper Suite also allows ITWS to deploy content to mobile devices, wipe a device remotely, distribute and reclaim apps and create webclips (bookmarks).