Email FAQ

- Acquiring a Lab Email Account – the main Lab email service is Gmail
- How Do I Send and Receive Email – see our Gmail help pages
- Addressing
  - Lists
  - Password
  - Forwarding
  - Attachments
  - Spam, Virus, and Hoax Email
  - Migration Information
- Definitions
- Bounces
- Legacy
- Help

Acquiring a Lab Email Account – the main Lab email service is Gmail

- How to get Lab Email?
- Berkeley Lab email address policy

How Do I Send and Receive Email – see our Gmail help pages

Addressing

- How do I find contact information about someone at the lab in my Email client?
- Where can I search for the location of a Lab employee, a Lab department or service?

Lists

- How to create email lists in my address book?
- Where can I find information about LBNL email lists?

Password

- How do I change my LDAP password?

Forwarding

- How to forward your LBNL mail address?

Attachments

- How to share and transfer large files?

Spam, Virus, and Hoax Email

- I got an email or a bounced email from my own email address? What is going on?
- How do we prevent spam at Berkeley Lab?
- Where can I get Berkeley Lab Anti-virus information?
- Are there email virus protection guidelines and information in Berkeley Lab?
- What does “AV Unscannable” mean in email messages?

Migration Information

- How do migrate/upload local UNIX/PC/Mac mail to Gmail?
- How do I copy or move messages to my local machine?

Definitions
• International Standard ISO 3166 Country Codes?

Bounces
• What happens if I sending email to lists with some bad addresses?

Legacy
• Local e-mail FAQs: including pine, tnef, mail formats, cross-platform filename compatibility)

Help
For help using Email, please see the Help Desk, 486-HELP (x4357).