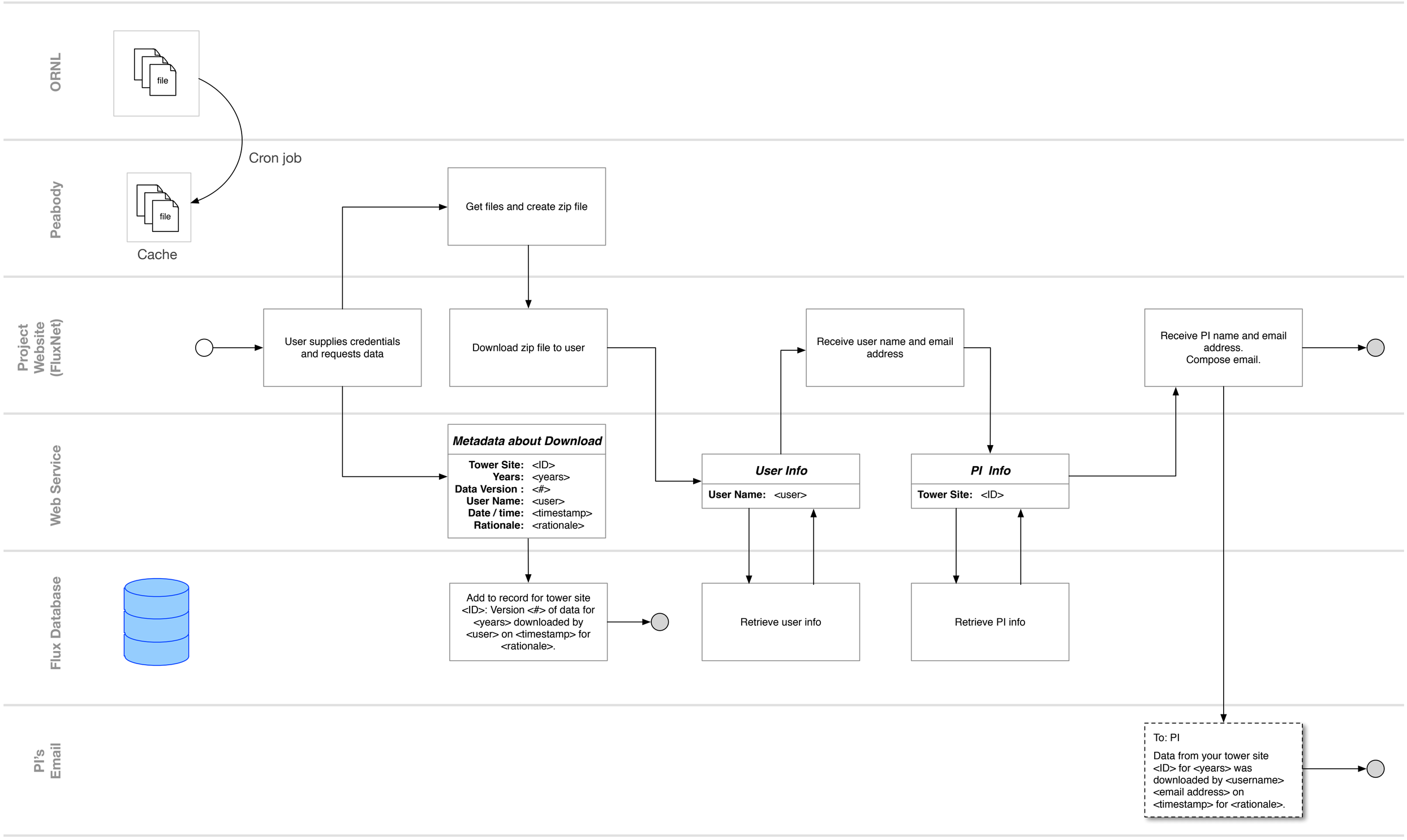Tasks: User requests and downloads data; Metadata about download is recorded